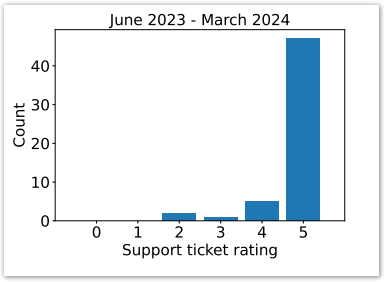
Support
with the Amsterdam Modeling Suite

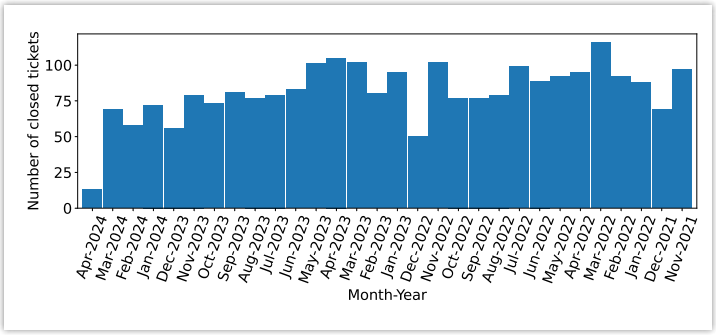
Making Computational Chemistry work for you

Our primary motivation extends beyond merely creating software that meets our own standards of quality. We aim to develop a product that empowers end users to tackle real scientific and engineering challenges. To date, thousands of scientists have utilized our software for teaching, publishing, internal R&D projects, and patent development. We are committed to continually addressing the needs of our customers, ensuring that our product facilitates the development of superior molecules, materials, and chemical processes. Furthermore, we are dedicated to going the extra mile to support our customers' success, whether through outstanding technical support or tailored consulting projects.

Technical support

- Receive support from PhD experts
- Fast response rate
- Technical support included for everyone (trials and licenced)
- High satisfaction rate
- From 2014 to 2024, on average:
  - 75% of tickets closed within a week
  - 84 tickets answered per month





Complete and thorough documentation

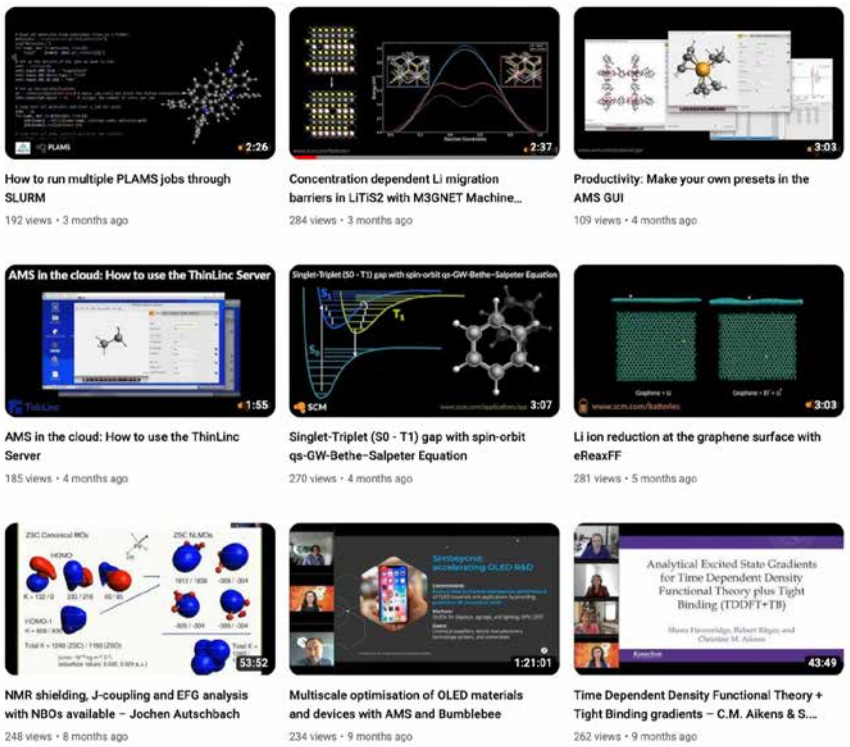
- Over 100 GUI tutorials
- Numerous examples, input files, and recipes
- Detailed definition of all input keywords
- FAQ and hardware recommendations
- Youtube channel

Premium support options

Our experienced team is dedicated to providing the best possible technical support, consistently praised by our users. However, some issues extend beyond standard technical support: you may need scientific advice or the implementation of a new feature with high priority.

Explore Support with AMS

SCM
Software for Chemistry & Materials



Support
with the Amsterdam Modeling Suite

SCM
Software for Chemistry & Materials

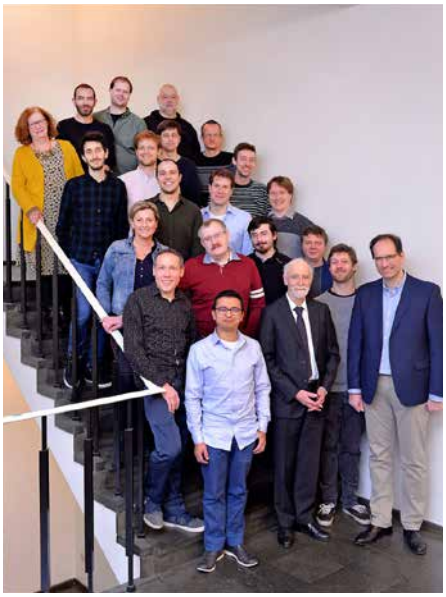
We strive to assist with any issues related to our software to the best of our abilities. However, due to limited time, we sometimes defer complex scientific questions to other services, ranging from custom-tailored tutoring to fully outsourced research projects.

Custom Tutoring, Consulting, Contract Research

Custom Tutoring: In these sessions, we focus on the features of the Amsterdam Modeling Suite most relevant to your research agenda. Our experts provide hands-on training, ensuring you and your colleagues acquire the knowledge and skills to use these features optimally, enhancing your research success.

Consulting: Consulting begins with an in-depth discussion of your research goals. We establish a simulation target with you and determine the best strategy. Subsequent specialized tutoring sessions enable you to pursue this strategy independently. Our experts teach you how to set up necessary computations and analyze results. Typical consulting projects last a few days.

Contract Research: Similar to consulting, our experts thoroughly examine your scientific question and discuss an appropriate simulation strategy with you. We then conduct the necessary computations on our own hardware and deliver a detailed research report. Contract research projects typically span multiple months.



"What I really like about the Amsterdam Modeling Suite is that the programs were clearly written by chemists for dealing with real chemical problems. A great suite of programs!"

– Roald Hoffmann, Nobel Laureate

About SCM

Scientists at SCM are passionate about making computational chemistry work for you. Our mission is to develop powerful, easy-to-use software for your research and development needs. We love to discuss your research and learn how we can serve you better in the future.

SCM
Software for Chemistry & Materials

Start your free trial today!

Pricing

www.scm.com/price-quote/

Resellers

CHINA: 费米科技（北京）有限公司
www.fermitech.com.cn/ams/
技术支持: support@fermitech.com.cn
JAPAN: www.molsis.co.jp/ams/
Dr. Kouji Chiba – sales@molsis.co.jp
KOREA: www.tnjtech.co.kr
Dr. Youngdae Joo – comj@tnjtech.co.kr
OTHER: www.scm.com/ams-resellers